

"Our business ethos is focussed on delivering excellent service and listening to our customers and we were delighted to find that DCL Security share our customer focus. They had the expertise to identify the right location and system for our security needs and I regularly recommend them to other hotel owners."

Nick Horne, Owner, Pierhouse Hotel



Customer Focus

In the quiet village of Port Appin in Argyll, surrounded by the spectacular scenery of the west coast of Scotland, you will find **The Pierhouse Hotel**. As winners of the 2013 Small Country Hotel of the Year at the Scottish Hotel Awards, the team at the Pierhouse take their business very seriously. We helped them review security at their stunning hotel and we identified a need for CCTV to provide staff security and to act as a deterrent. They were delighted to find a security partner who could deliver what they needed, ensuring they could focus on providing the relaxing stay their guests were looking for.

Dunmurray Lodge
Guesthouse - Pitlochry

Looking After our Guests

A warm welcome awaits anyone visiting **Dunmurray Lodge**, a splendid Victorian Guesthouse in the beautiful Perthshire town of Pitlochry. Having built a reputation for providing excellent accommodation the team at Dunmurray Lodge wanted to ensure the safety of their guests and their belongings at all times. We developed a formal security plan for them and identified a need for CCTV in the car park and at the rear of the building, allowing for monitoring from a central point in the hotel and helping them provide a safer environment.

"We regularly feature in prestigious travel guides and our reputation in looking after our guests is key to achieving that. Thanks to DCL Security we know we have taken the right steps to ensure that safety and security are covered."

Tony Wilmore, Owner, Dunmurray Lodge

