

*"I can recommend DCL Security's work ethic, high adherence to service standards and overall professional approach to the services of Security Guarding and Key-Holding".*

**Bill Banford, Maintenance Services Manager, NHS Lanarkshire**



### **Improving the health of the people of Lanarkshire.**

NHS Lanarkshire provides a wide range of healthcare services through numerous locations, from hospitals and health centres as well as a significant number of community services, it is a vast operation. In any one year, NHS Lanarkshire provides services to thousands of people who rely on them for help when they need it most.

### **Working in partnership.**

At the heart of NHS Lanarkshire's approach is a commitment to partnership working, as they work in consultation and collaboration in all areas of their work - in delivering many of their services, in staying at the forefront of health issues in a constantly changing environment and in reaching out to the communities they

serve. It was second nature to them, when they were looking for a security services expert, to look for a firm who shared their commitment to partnership working.

The NHS Lanarkshire team needed a partner who understood the security challenges they faced, they needed a team with the right level of expertise and experience for the most effective security solution.

- Security is key to ensure their operations run smoothly and with expensive equipment and sensitive information at many of their locations, they needed a partner with the right skills and knowledge to protect them.
- Flexibility was also vital in order to meet NHS Lanarkshire's needs.
- The DCL Security solution involved an extensive Key Holding service, including Alarm Response, for 50 Health Centres. Combined with the additional service of emergency security guarding in the event of emergencies, faulty alarms or break-ins to create the full service needed.

Having worked together for 7 years the partnership continues to develop as both organisations are committed to keeping NHS Lanarkshire secure.

